

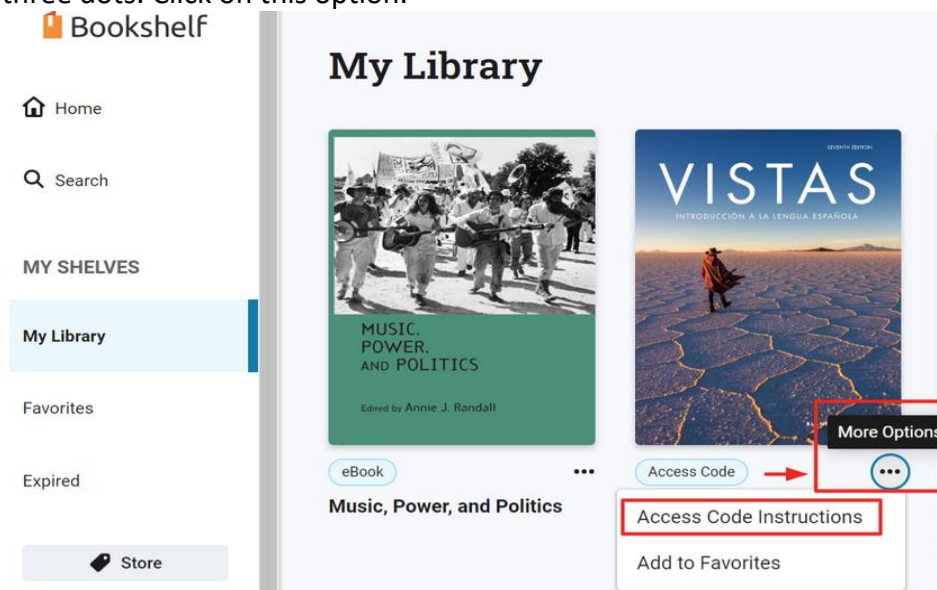


Directions to Redeem a Mitchell Community College Receipt Access Code Pin:

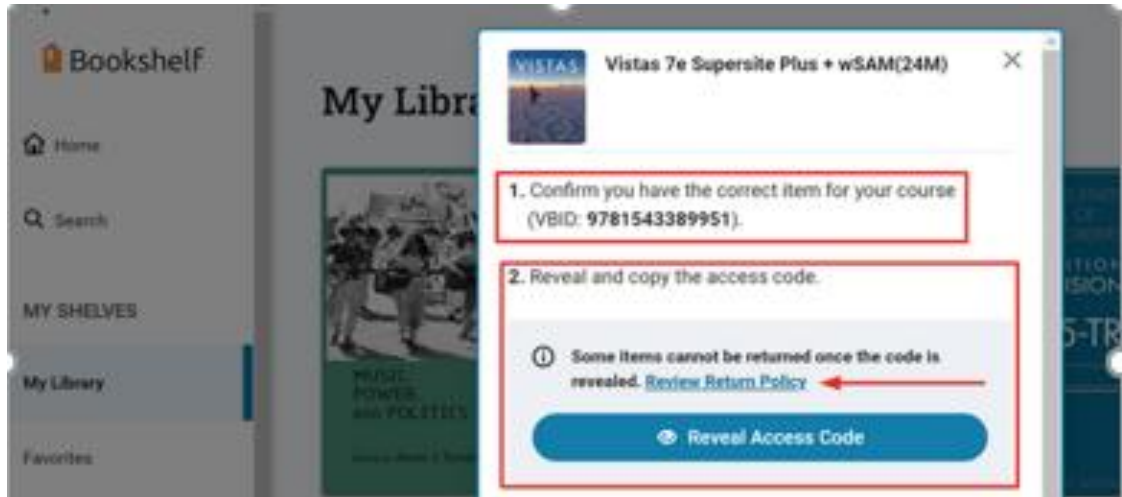
- Go to bookshelf.vitalsource.com website to gain access to your eBook/Publisher Access Code.
- Create an account or Sign in to redeem a code you purchased from the Mitchell Community College Bookstore.
- **Note: You must use your Mitchell email address when creating school-associated accounts. (Example: `dasmith@students.mitchellcc.edu`) Remember, you have to use the same email account for both VitalSource and Publisher access.**
- Once you have signed in, look for the box below the title “Enhance Your Experience” and click on “Redeem Code”.
- A “Redeem Code” box will open.
- Carefully enter the 12-20 digit alphanumeric code/pin into the provided field in the Redemption Code Box. The code/pin is found on your Mitchell Community College Bookstore receipt.
- Once code/pin is entered, click the “Redeem” button to finalize the process.
- You will see your etext under Recent Activity or Check in “My Library”: Your newly purchased ebook(s) should now be visible and accessible in your Bookshelf library.

How do I redeem my Pearson Publisher Access Code:

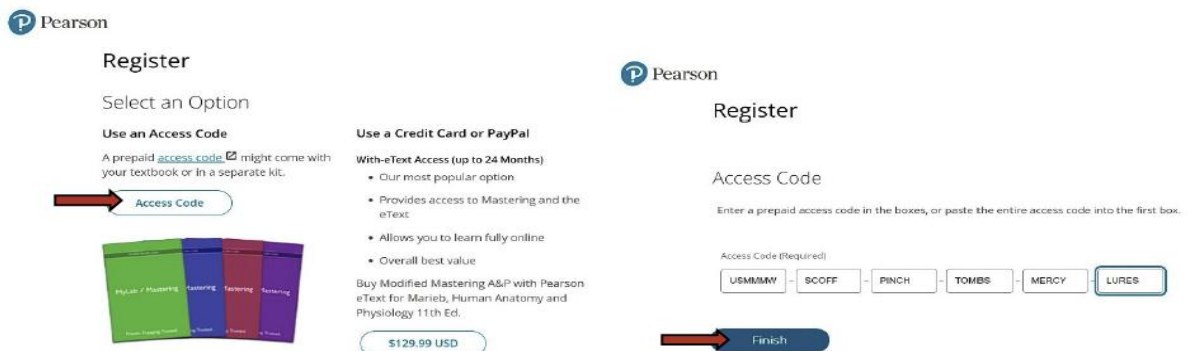
- Look under “Recent Activity” or Click on “My Library”
- Locate book - there you will see the cover, ebook/access code and or both.
- To access your Publisher access code, go to the correct ebook (Under “Recent Activity” or in “My Library”) and across from the words “access code” click on the bubble with the 3 dots.
- Access code can be retrieved here. Look for the drop-down box “Access Code Instructions” found under the three dots. Click on this option.



- You might be required to create an account for the publisher's access. You MUST use the same email as with your VitalSource account. You might also be required to enter a course ID (key) that will be provided by your instructor.
- A new larger box will now appear in the middle of your "My Library" or "Recent Activity" with three (3) steps:
 - You MUST CONFIRM you have the correct material. Check Title, Author, and Edition...
 - Once Verified, click on Reveal Access Code Box to reveal your Publisher's access code (At this point, some items cannot be returned once the code is revealed)



- Copy & Paste or enter this code revealed by the Publisher into your LMS link provided by your instructor. This will be found somewhere in your LMS course.
 - Links placed by your instructors can be located anywhere in your LMS course description. (Examples: Course Home Page, Content Page, or in Syllabus) If you are unable to locate, email your instructor.
- Follow the Pearson prompts below until you are asked to redeem the publisher's code.



- You should see that your registration is "Successful".
 - Click on "Go to My Courses" and select your Course
 - Look on the left-hand navigation once logged into your account, you will see "Pearson Etext". This is where you will access your ebook.

If you have problems redeeming your Publisher Access Code, please contact the publisher:

[Cengage MindTap/WebAssign/Brian/Sam/iLrn](#)

[Macmillan](#)

[Connect/LearnSmart/Aleks/SmartBook](#)

[Pearson MyLab/Mastering/Revel](#)

[Cengage Unlimited](#)

[McGraw Hill](#)

VitalSource only provides access to the Publisher Access Code. We can't troubleshoot access to the publisher's platform.

LMS Users:

Please check with your instructor(s) for additional information about your etext, Connect, Modified Mastering, MyITLab, MyLabMath, and or Cengage Unlimited.

If you run into any issues or have any questions about the process, email support@vitalsource.com and they will be happy to help!