

CARE Team (Campus Advocacy, Referral and Education)

The Mitchell Community College CARE Team monitors and assesses reported concerns about students and coordinates response using a comprehensive, equitable, and multidisciplinary approach. The Care Team is a non-emergency, holistic response team which engages in support, interventions, and follow up with students who are showing signs of distress. Submitting a referral connects the student directly to us for support.

Mission

- Promote the success and well-being of our students and of our college community.

Purpose

- Identify, assess, and support students who may be in distress or display concerning behavior
- Educate and empower the campus community to recognize, report, manage, and effectively address concerning, problematic, disruptive, threatening, and/or harmful behaviors
- Coordinate activities with other initiatives/programs to support students
- Provide consultation, support, recommendations, and intervention assistance to campus members to help students and manage situations or behaviors, preferably before they repeat, escalate, or become threatening or enact harm to self or others

When and What to Report

Worried about the health and safety of a student? Are you witnessing a student struggle academically or personally? Are you unsure of how to assist? There is help – and it begins with sharing information with Mitchell’s Care Team. Report any behavior that causes you concern or may make others feel unsafe. Err on the side of caution when deciding to report, even if you are not sure or just want the information to be documented. Identifying a student in need early can lead to early intervention and prevention of harm. The Care team will work to connect the dots among shared concerns to best assist students.

Anyone can submit a concern about an active student. Concerns you should report include:

- Any concern of physical or mental well-being
- Suicidal thoughts (not in imminent danger)
- Changes in mood or behavior
- Disturbing speech or writing
- Threats to others
- A situation that makes you uneasy even if you are unsure about the circumstances or events
- You've noticed signs that the student is distressed

How to Report

Visit the Student Conduct website and complete a Concerning Behavior Reporting Form. [Student Conduct - Mitchell Community College, Serving Iredell County \(mitchellcc.edu\)](http://mitchellcc.edu)

The Care Team does not respond to emergencies. In an emergency, call 911 and Campus safety at (704) 878 – 4367 (Statesville) and (704) 663 – 1923 (Mooresville).

What Happens After I Make a Report?

The Care Team approach seeks to connect students to the proper department (s) that will provide the best resources. Care reports are reviewed during normal business hours by people who are trained to assess and act. The Care Team conducts an initial assessment to offer support and resources to either the individual who reports the concern, the person of concern, or both.

If there is a concern for safety or potential threat, the Care Team provides guidance and recommendations to the appropriate on and off campus resources.

How the Care Team Works

1. Care Team receives a referral from someone concerned about a student.
2. Care Team meets to evaluate student needs and concerns.
3. Care Team reaches out to the student and plans a supportive course of action.
4. Care Team will follow up with faculty or staff as needed.
5. The Care Team will work with the student until no additional concerns are presented

Training and Assessment

The CARE Team is working with NCHERM NaBITA (National Association for Behavioral Interventions and Threat Assessment) to determine the best mechanisms for support, intervention, warning/notification and response.

Members

Student Code of Conduct	Dr. McEachern
Student Support Services	Molly Rogers, Cindy Barnhill
Advising	Myra Lewis, Samantha Willis
Accessibility	Marks Elder
Veterans	Amanda Tompkins
Counseling	Alicia Hyde
Security	Matthew Selves
Human Resources	Paul Santos
Learning	Sara Hines, Sally Dellinger, Tamara Wise. Lilliam Mazaleski

Helpful Resources

[Campus Safety and Security](#)

[Emotional and Mental Health Counseling](#)

[Title IX Information](#)

[Support Services](#)