

COVID-19 Public Communication

Friday, March 27, 2020 noon (1200) EST

Mitchell Community College administration continues to work with local and state health officials to monitor the current COVID-19 (Coronavirus) situation. Our number one priority is always the safety and health of our students and employees.

Currently, the College has placed as many classes online as possible and suspended most face-to-face instruction.

Limited exceptions to the suspension of face-to-face instruction include critical state and local response programs such as:

- Law enforcement/Basic Law Enforcement Training (BLET)
- Fire training
- EMS/Paramedic
- Certified Nurse Assistant (CNA)
- Registered Nursing (RN)

The Library and computer labs are closed until further notice. Mitchell Bookstore's limited hours will be posted online.

Due to the variety of courses and training opportunities at Mitchell, students are advised to communicate directly with their instructors for specific instructions pertaining to their class(es). Faculty have been directed to provide maximum flexibility to students during this time.

***Please note: plan is current as of Friday, March 27, 2020 at noon and is in effect until further notice. This is a rapidly changing situation, and College administration is in constant contact with the North Carolina Community College System Office and other state agencies. Any strategy that the College develops is subject to change at any moment.

Student Support Information

All Student Services departments will remain open until further notice. Support services will be available in-person and virtually based on individual student needs. Students are encouraged to call ahead before visiting the campus.

Student Support questions should be directed to <u>studentsupport@mitchellcc.edu</u> or (704) 878-3203.



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Updates

The College will continue to monitor the situation and provide updates as needed.

For information previously released, please find our update archive (https://mitchellcc.edu/COVID-19/archive).

Changes to College operations will be communicated through Mitchell's **Emergency Notification System** (https://mitchellcc.edu/emergency-notification), on the Mitchell Website, on Mitchell social media channels, and through local media outlets.

How You Can Reach Us

If you have a question that is not addressed in our <u>FAQ (https://mitchellcc.edu/COVID-19/FAQ)</u>, please complete this <u>inquiry form</u>

(https://form.jotform.com/200722558933053). We will use the inquiries to help inform additions to the FAQs and future campus updates. During the week, you can expect a response within 24 hours.